



ASPERS

A WORLD OF ENTERTAINMENT

Player Relations

Swansea

Are you a leader in the delivery of high end customer service? Do you have exceptional understanding of your patrons? Do you have strong customer complaint handling skills? Do you have a detailed understanding of the benefits of a Loyalty Programme and want to share your enthusiasm? If the answer to these questions is YES, then we want to hear from you.

Reporting into the Head of Gaming, Player Relations are accountable for both existing and new customers. You will need to increase patronage at Aspers properties via the development and implementation of key strategies, programs and initiatives that meet customer needs.

Selection Criteria

- You must be eligible to hold a PML.
- Ideally 3 years gaming experience
- Multi-lingual candidates will be highly regarded
- Cultural insight into local VIP markets will be essential

If you are interested in applying for this opportunity and possess the necessary skills and attitude, please forward your application letter and CV via e-mail to the Regional HR Manager: Linda.Lewis@aspers.co.uk

The closing date for applications is 16 November, 2009.

Aspers are an Equal Opportunity Employer

www.gambleaware.co.uk

